

# FRESH POND DENTAL

## GENERAL & COSMETIC DENTISTRY

---

### FINANCIAL AGREEMENT

Thank you for choosing us as your dental health care provider. We are committed to provide the highest quality of dental care and continued maintenance of your oral health. Please understand that paying for your dental work is considered to be an integral part of your ongoing treatment. The following is a statement of our *Financial Agreement*, which we require you to read and sign prior to any treatment. Full payment is due at the time of service. For your convenience we accept cash, checks, VISA, MasterCard, American Express and Discover. We also offer an extended payment plan through *independent credit companies* with prior credit approval.

### **REGARDING DENTAL INSURANCE**

All co-pays and deductibles are due on the date of service. The balance is your responsibility whether your insurance company pays it or not. We cannot bill your insurance company unless you provide us with your insurance information and a copy of your insurance card or an original claim for at the time of service. Your insurance policy is a contract between you and your insurance company. We are not a party to that contract. In the event we do accept assignment of benefits, we require that the services be pre-approved based on the benefits provided by your insurance carrier. If your insurance company has not paid the balance on your account in full within 90 days, that balance will automatically be transferred to your private balance or the extended payment plan if prior arrangement were made.

### **USUAL AND CUSTOMARY RATES**

Our practice is committed in providing the best treatment for our patients and we charge what is determined to be the usual and customary fees for our area. The insurance program, your employer has chosen, may base its dollar allowance on a fee schedule which may not coincide with the current acceptable fees, and you will be responsible for the remaining balance, regardless of the insurance company's arbitrary determination of the usual and customary rates.

### **MINOR PATIENTS AND STUDENTS**

The adult accompanying a minor (parents or guardian) is responsible for full payment. For unaccompanied minors or students, non-emergency treatment will not be provided unless the charges have been pre-authorized to an approved credit plan, credit card, or payment by cash or check at the time of services are rendered. Prior consent of the parent is required for the services to be provided for the minor.

### **MISSED APPOINTMENTS**

Unless canceled, at least 24 hours in advance, our policy is to charge for missed appointments at the rate of \$100 per appointment. If an *emergency situation* arises that prevents you from keeping your appointment-please, let us know as soon as possible so we can reschedule your appointment. Please help us serve you better by keeping your scheduled appointments.

Thank you for understanding our *Financial Agreement*. Please let us know if you have any questions or concerns.

I have read the *Financial Agreement*, and I understand and agree to its terms and conditions.

---

Signature of Responsible Party

---

Date